# UX_logo

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**User Profiling Questionnaire**

06/18/2015

Author Name: Your First and Last Name  
Author Phone: Your Phone Number

Confidential

## Contact Information

|  |  |  |
| --- | --- | --- |
| Last Name |  | First Name |

## Background Information

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| 1. What company do you work for? |  | | | |
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| 1. What is your Job Title? |  | | | |
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| 1. What is your age range? | □18-24 | □25-34 | □35-45 | □45+ |
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| 1. What is your educational background, in terms of highest level started/completed? | □High School  □Vocational School  □College  □Graduate School | | | |
|  | | | | |
| 1. What is your gender | □Male  □Female | | | |
| 1. Language | □English Native  □English second Language  □Native Language\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
| 1. Disabilities | □Visual Disability  □Color Blindness  □Blind  □Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |
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| 1. How many years of experience do you have in this job position at this company? |  | | | |
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| 1. How many years of experience do you have in this job prior to this company? |  | | | |
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| 1. What training did you receive for this position? | □Company lead training course  □3rd party training course  □On the job training  □I did not receive any training  □Other (specify): | | | |
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| 1. How is your job performance evaluated? |  | | | |
|  |  | | | |
| 1. At work, what operating system(s) do you currently use? | □Windows 95/98/NT/2000  □Macintosh OS  □UNIX/Linux  □Other (specify): | | | |
|  |  | | | |
| 1. At home, what operating system(s) do you currently use? | □Windows 95/98/NT/2000  □Macintosh OS  □UNIX/Linux  □Other (specify):  □I do not own a computer | | | |
|  |  | | | |
| 1. At work, how much time do you spend per week on a computer? | □Less than 1 hour  □1 hour to less than 4 hours  □4 hours to less than 10 hours  □More than 10 hours  □I do not use a computer at work | | | |
|  |  | | | |
| 1. At home, how much time do you spend per week on a computer? | □Less than 1 hour  □1 hour to less than 4 hours  □4 hours to less than 10 hours  □More than 10 hours  □I do not use a computer at home | | | |
|  |  | | | |
| 1. How long have you used the Internet? | □6 months to less than 1 year  □1 year to less than 2 years  □2 years to less than 3 years  □3 years or more | | | |
|  | | | | |
| 1. How many hours per week do you spend on the Internet? | □Less than 1 hour  □1 hour to less than 4 hours  □4 hours to less than 10 hours  □More than 10 hours | | | |
|  | | | | |
| 1. What Internet browser do you use? | □Microsoft Internet Explorer  □Netscape  □Other (specify): | | | |

## Job Profile

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| **25. Job Profile:**   * Lists of tasks performed by user (task inventory) * Frequency of tasks per user * List key success criteria for job * List of important tasks critical for job success * How job training is received * What job support materials exist and how they are used * Pre-requisite qualifications for job * Probable turnover rates in job * Amount of discretion in applying tools and procedures * All tools used |
| **26. Task Domain Knowledge and Experience:**   * Time spent in professional training * Content of professional training * Familiar concepts * Familiar procedures |
| **27 Tool Domain Knowledge and Experience**   * Basic computer familiarity * Specific interface or device familiarity * Specific tool related concept familiarity * Specific tool related procedure familiarity |
| **28. Developed Applicable Skills:**   * Reading level and comprehension * Typing speed * Mouse speed/accuracy |
| **29. Style Preferences:**   * Intellectual styles (approaches to problem solving) * Working styles * Learning styles * Organization styles * Attitudes |
| **30. Expectations:**   * What they have seen/been exposed to * Their descriptions of the potential |
| **31. Concerns:**   * Current problems * Key trends in constraints on working practices * What they expressly don’t want * Things they currently find unrewarding and would like to disappear/diminish |
| **32. Wants:**   * Key desired enhancements * Things they currently find rewarding and want more of |
| **33. Requirements:**   * Absolute constraints such as standards, compatibility issues |
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## Like dislike

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| 34. Can you tell us 1 or 2 things you like better about application that you are using? |
| 35. How about 1 or 2 things you don’t like User Profiling Questionnaire User Profiling Questionnaire application that you are using? |
| 36. Other overall comments or suggestions: |