# UX_logo

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**User Profiling Questionnaire**

06/18/2015

Author Name: Your First and Last Name
Author Phone: Your Phone Number

Confidential

## Contact Information

|  |  |  |
| --- | --- | --- |
| Last Name |  | First Name |

## Background Information

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| --- | --- |
| 1. What company do you work for?
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|  |  |
| 1. What is your Job Title?
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|  |
| 1. What is your age range?
 | □18-24 | □25-34 | □35-45 | □45+ |
|  |
| 1. What is your educational background, in terms of highest level started/completed?
 | □High School□Vocational School□College□Graduate School |
|  |
| 1. What is your gender
 | □Male□Female |
| 1. Language
 | □English Native□English second Language□Native Language\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| 1. Disabilities
 | □Visual Disability□Color Blindness□Blind□Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
|  |
| 1. How many years of experience do you have in this job position at this company?
 |  |
|  |
| 1. How many years of experience do you have in this job prior to this company?
 |  |
|  |
| 1. What training did you receive for this position?
 | □Company lead training course□3rd party training course□On the job training □I did not receive any training□Other (specify):  |
|  |  |
| 1. How is your job performance evaluated?
 |  |
|  |  |
| 1. At work, what operating system(s) do you currently use?
 | □Windows 95/98/NT/2000□Macintosh OS□UNIX/Linux □Other (specify):  |
|  |  |
| 1. At home, what operating system(s) do you currently use?
 | □Windows 95/98/NT/2000□Macintosh OS□UNIX/Linux □Other (specify): □I do not own a computer |
|  |  |
| 1. At work, how much time do you spend per week on a computer?
 | □Less than 1 hour□1 hour to less than 4 hours□4 hours to less than 10 hours□More than 10 hours□I do not use a computer at work |
|  |  |
| 1. At home, how much time do you spend per week on a computer?
 | □Less than 1 hour□1 hour to less than 4 hours□4 hours to less than 10 hours□More than 10 hours□I do not use a computer at home |
|  |  |
| 1. How long have you used the Internet?
 | □6 months to less than 1 year□1 year to less than 2 years□2 years to less than 3 years□3 years or more |
|  |
| 1. How many hours per week do you spend on the Internet?
 | □Less than 1 hour□1 hour to less than 4 hours□4 hours to less than 10 hours□More than 10 hours |
|  |
| 1. What Internet browser do you use?
 | □Microsoft Internet Explorer□Netscape□Other (specify):  |

## Job Profile

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| --- |
| **25. Job Profile:*** Lists of tasks performed by user (task inventory)
* Frequency of tasks per user
* List key success criteria for job
* List of important tasks critical for job success
* How job training is received
* What job support materials exist and how they are used
* Pre-requisite qualifications for job
* Probable turnover rates in job
* Amount of discretion in applying tools and procedures
* All tools used
 |
| **26. Task Domain Knowledge and Experience:*** Time spent in professional training
* Content of professional training
* Familiar concepts
* Familiar procedures
 |
| **27 Tool Domain Knowledge and Experience*** Basic computer familiarity
* Specific interface or device familiarity
* Specific tool related concept familiarity
* Specific tool related procedure familiarity
 |
| **28. Developed Applicable Skills:*** Reading level and comprehension
* Typing speed
* Mouse speed/accuracy
 |
| **29. Style Preferences:*** Intellectual styles (approaches to problem solving)
* Working styles
* Learning styles
* Organization styles
* Attitudes
 |
| **30. Expectations:*** What they have seen/been exposed to
* Their descriptions of the potential
 |
| **31. Concerns:*** Current problems
* Key trends in constraints on working practices
* What they expressly don’t want
* Things they currently find unrewarding and would like to disappear/diminish
 |
| **32. Wants:*** Key desired enhancements
* Things they currently find rewarding and want more of
 |
| **33. Requirements:*** Absolute constraints such as standards, compatibility issues
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|  |

## Like dislike

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| --- |
| 34. Can you tell us 1 or 2 things you like better about application that you are using? |
| 35. How about 1 or 2 things you don’t like User Profiling Questionnaire User Profiling Questionnaire application that you are using? |
| 36. Other overall comments or suggestions: |